

**Learn and Laugh Together**  
**2018 ASAP Annual Conference & General Meeting**  
**April 23 and April 24**

<b>Monday, April 23, 2018</b>	
7:30 – 9:00	Check In and Continental Breakfast
9:00 – 9:15	Welcome and Opening Remarks
9:15 – 10:15  <b>Ballroom</b>	<b>Improv with Vancouver TheatreSports</b>  <i>Improv comedy at its finest! A BC institution, Vancouver TheatreSports will launch our conference with a customized performance, specifically tailored to our group. Highlighting the themes and issues within student financial aid, this interactive performance will start us off with levity, a lot of shared laughter and a one-of-a-kind group experience.</i>
10:15 – 10:30	Refreshment Break
10:30 – 12:00  <b>Ballroom</b>	<b>SABC Welcome and Organizational Updates</b>  <i>SABC will launch our conference by providing an overview of the day, how SABC fits within the greater context of government, and start our Student Journey through the difference facets of SABC accessing federal and provincial financial assistance in BC.</i>  <b>Kelly McConnan</b> , (Acting) Executive Director, Student Services Branch <b>Alys Pivetta</b> , Director, SABC Service Delivery <b>James Harada-Down</b> , Senior Policy Analyst, Student Services Branch <b>Jasmine Somogyvari</b> , Federal, Provincial and Territorial Relations Analyst (CSLP)
12:00 – 1:00	Lunch (hosted)
1:00 – 3:00  <b>Ballroom</b>	<b>SABC Full-Time Student Journey</b>  <i>SABC will continue along the Student Journey, moving beyond the Application process to Assessment and Getting Ready for Classes</i>  <b>Alys Pivetta</b> , Director, SABC Service Delivery <b>Jasmine Somogyvari</b> , Federal Provincial and Territorial Relations Analyst (CSLP)
3:00 – 3:15	Refreshment Break
3:15 – 4:15  <b>Ballroom</b>	<b>SABC Full-Time Student Journey</b>  <i>SABC will review the final leg of the Student Journey, through the disbursement of funds and repayment (which will be complemented by CSLP &amp; NSLSC (FINASTRA) presentations on Day 2)</i>  <b>Janine Grouette</b> , Director, SABC Finance and Contract Governance, Revenue Services Branch <b>Alys Pivetta</b> , Director, SABC Service Delivery <b>Jasmine Somogyvari</b> , Federal, Provincial and Territorial Relations Analyst (CSLP)
4:15– 4:30	Wrap up for the day, door prize draws
4:30 – 6:30	Social Reception (optional attendance) at St. Regis Bar and Grill



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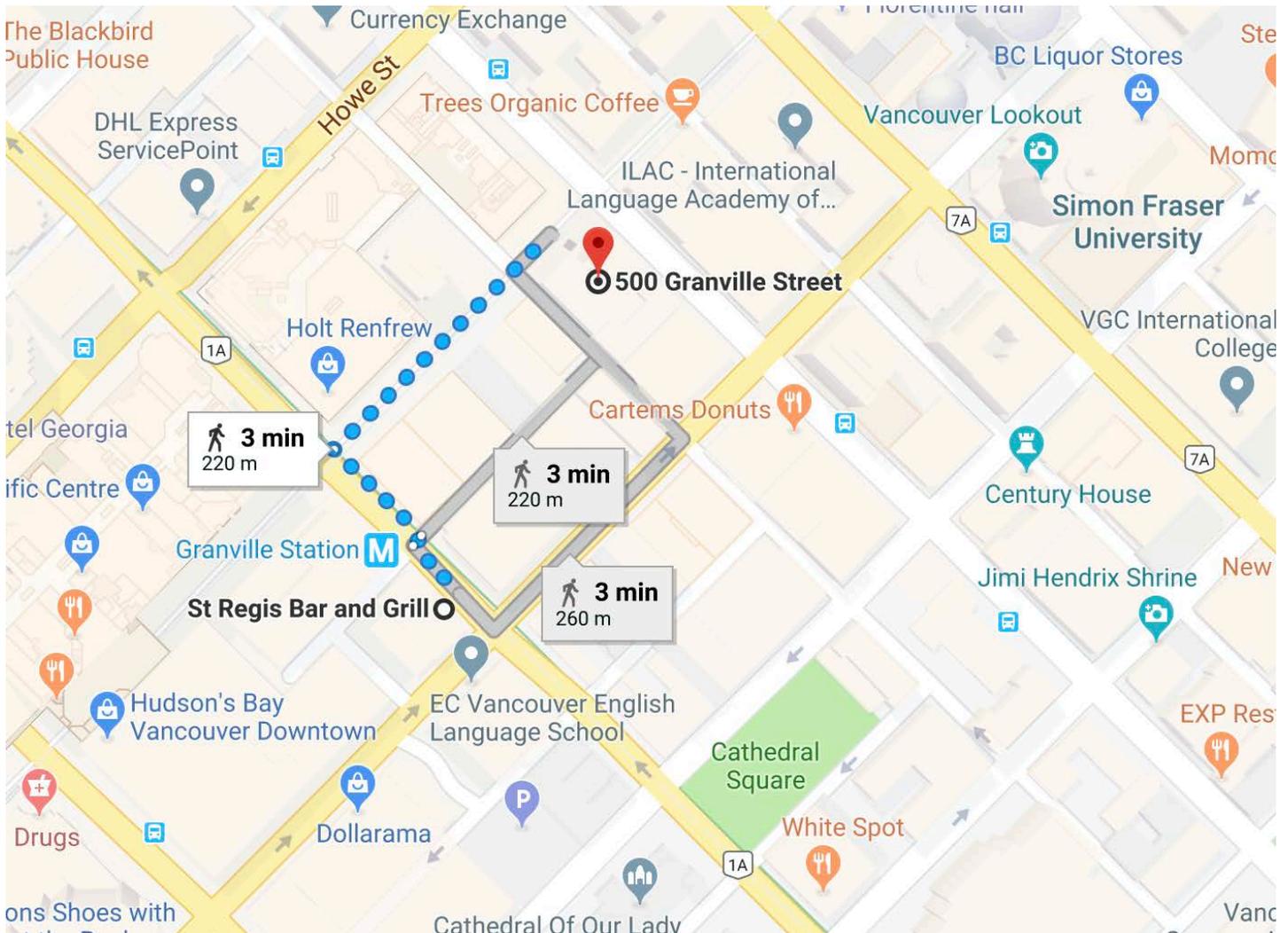
# All meals will be provided in Founders Hall

## SFU Wifi Password (SFUNET)

Your Computing ID: lw4410

Your Password: u5G4PjYU

### How to get to the St. Regis Bar and Grill from the SFU Segal Building



# ASAP

Association of Student Awards Personnel of BC

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Tuesday, April 24, 2018	
8:00 – 9:00	Check In and Warm Breakfast
9:00 – 9:30	ASAP AGM – ASAP Members only
9:30 – 10:30  <b>Ballroom</b>	<p><b>The Balance of Assertion and Empathy in Collaborative Conflict Resolution</b></p> <p><i>Kent Highnam, Director of JIBC’s Centre for Conflict Resolution, will discuss conflict and how it is one of the most frequent, yet challenging forms of social interaction. It taps into our values, beliefs, attitudes, perceptions, judgments and emotions. Even after the immediate conflict has ended, the outcome and the manner in which it came about linger on. If handled poorly, the result often ranges from mutual avoidance to anger, fear or even retaliation. If handled well, however, conflict can actually strengthen relationships. This interactive session presents an overview of the concepts and skills of collaborative conflict resolution, empathy and assertion. You will explore factors that lead to conflict escalation and those that can de-escalate conflict. You will have opportunities to identify and practice the attitudes and behaviours that lead to positive outcomes in conflict situations.</i></p> <p><b>Kent Highnam</b>, Cert. ConRes., BA, MA, is an international educator and speaker with a background in international and public relations with the United Nations and the International Committee of the Red Cross. He has worked in public and private organizations as an instructor and practitioner in collaborative, interest-based processes in both English and French. A former visiting lecturer at Simon Fraser University, Kent also has experience in human resources and labour relations issues. Kent is Program Director at the JIBC's School of Health and Community Social Justice and teaches for the Centre for Conflict Resolution, the Centre for Leadership, and for the JIBC Law Enforcement Studies Diploma.</p>
10:30 – 10:45	Refreshment Break
10:45 – 11:30  <b>Ballroom</b>	<p><b>Canada Student Loan Program Updates</b></p> <p><i>This session will provide an overview of the Canada Student Loans Program, including a look at recent changes in the 2016-17, 2017-18, and 2018-19 school years and information on the transition to a new service delivery model.</i></p> <p><b>Steven Coté</b>, Director of Policy and Research</p>
11:30 – 12:30  <b>Ballroom</b>	<p><b>FINASTRA (NSLSC updates from a Student Perspective)</b></p> <p><i>FINASTRA’s presentation will be an overview of what the student sees in the NSLSC portal including screen shots. We will also be going through the new EMSFAA process as well as to provide a quick update on the Part-Time Loan submission process.</i></p> <p><b>Violet Reid</b>, Regional Representative, Student Lending  <b>Susan Tersigini</b>, Director, Client Relations, Student Lending</p>



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12:30 – 1:30	Lunch (hosted)
1:30– 2:30  <b>Ballroom</b>	<p><b>Presentation #1A - Why A Almost Never Leads to B: The Realities of Modern Career Launch (aka The Chaos Theories of Careers)</b></p> <p><i>In this fun and engaging session, linear ways at looking at career planning and the perceived relationship between specific majors and career options will be questioned. The case will also be made that flexible mindsets, dynamic forms of planning, and the need to just do stuff are necessary given the nature of change that will occur in a student's university life. Time permitting, some humour and joviality might also be included.</i></p> <p><b>Tony Botelho</b> is the Director of SFU Career &amp; Volunteer Services, an office that was recently recognized as the <i>Career Development Organization of the Year</i> by the BC Career Development Association (2018). In 2014 he was awarded the <i>Rob Shea Research Award</i> by the Canadian Association of Career Educators and Employers (CACEE) for his research on the role of career education in the contemporary university environment. Of particular pride, his second grade teacher once said he was “a pleasure to have in the class”.</p>
1:30 – 2:30  <b>Room 2300</b>	<p><b>Presentation #1B - Making the unconscious conscious: The impact of unconscious bias in our everyday.</b></p> <p><i>We all have implicit bias so, what do we do about it? This session will explore the concept of implicit bias, its effects on our everyday lives and explore tools to shed a light on how we can make change in ourselves, through our work and in the world around us.</i></p> <p>CJ Rowe is the Director of SFU's Sexual Violence Support &amp; Prevention Office and presently lives and works on the unceded territory of the Musqueam, Squamish, Tsleil-Waututh and Kwikwetlem Nations. CJ holds a PhD in Education from UBC, an MA in Legal Studies from Carleton University and has two decades of experience in political work, advocacy and educational development, which includes close to ten years as a Diversity Advisor in Student Services with UBC. Over the years, CJ has worked and volunteered with national equality-seeking organizations conducting research, critically engaging with policy and lobbying on such issues as same-sex marriage, transgender equality rights, and violence against women.</p>
2:30 – 3:00	<p>Refreshment Break and <b>Informal Opportunity to join facilitated groups:</b> NEW FAOs Navigating the world of FAA or Sharing Best Practices and Resources</p> <p><b>Stephanie Williams</b>, New FAOS Navigating the world of FAA &amp; ASAP Resources (2300)  <b>Karen McKitrick-Twaites</b>, Sharing Best Practices and Resources (Ballroom)</p>



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<p>3:00 - 4:15</p> <p><b>Ballroom</b></p>	<p><b>Breakout Session 1A: Needs Based Funding Adjudication</b></p> <p><i>Gordon will explore the considerations implicit in designing or improving a need assessment process, whether automated or manual, and overlay his experiences and challenges at TRU and elsewhere in need assessment.</i></p> <p><b>Gordon Down</b>, Manager, Student Awards and Financial Support, TRU</p> <p>Gordon's been involved in all aspects of awards and student financial aid (except US loans, thank goodness) for 28 years at five different institutions, and has managed Thompson Rivers University's Student Awards &amp; Financial Support office for the past 13 years. Gordon has been a member of ASAP for all of that time, and is currently on the board of CASFAA as Web Administrator.</p> <p><i>Mariya will provide an overview of the Bursary program at SFU: applications, needs assessment and allocation of funding. Strengths and challenges of SFU's Bursary program will also be discussed.</i></p> <p><b>Mariya Stefanova</b>, Manager, Student Awards, SFU</p> <p>Mariya has been a member of the Financial Aid and Awards team at SFU since 2007. Mariya has been managing the bursaries, scholarships, awards and athletic awards programs at SFU since 2014. Mariya worked previously with the Georgia Institute of Technology in Atlanta, USA (Alumni Association; School of Engineering) and with the Seattle Community College (International Student Services; Student Accounts).</p>
<p>3:00 - 4:15</p> <p><b>Room 2300</b></p>	<p><b>Breakout Session 1B: Assisting Former Youth in Care students</b></p> <p><i>An overview of the Tuition Waiver Program will be provided by the Director. Tony will discuss how year one of the program has gone, and what changes to expect in the second year. Tony will discuss what successful Appeals look like, cover how T4As will be issued in future years, and how the consent form will be changing in terms of what information is collected by students. Other aspects of the Tuition Waiver Program will be discussed such as laddering programs, and whether or not students can be additional credentials funded by this program. There will be enough time at the end of this session to provide time for questions and answers, and to generate discussion.</i></p> <p><b>Tony Nelson</b>, Director, Tuition Waiver Program, Institutions and Programs Division Ministry of Advanced Education, Skills and Training</p>
<p>4:15 - 4:30</p>	<p><b>Closing Remarks and Door Prizes</b></p>

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